



Europe Business Assembly
CORPORATION OF SOCIAL PARTNERSHIP

Licence

IN ACCORDANCE WITH UK TRADE MARKS ACT 1994
AND EBA AWARDS REGULATIONS THE RIGHTS ARE GRANTED
FOR PERIOD OF 5 YEARS TO USE TRADE MARK

European Quality Award

(THE GREAT BRITAIN AND NORTHERN IRELAND PATENT OFFICE, REG. #23551135)

FOR MARKETING PURPOSES TO

SRG Bangladesh Limited (SRGB), Bangladesh
President/ Chief Executive Officer M Saidul Haq

LICENCE # III/VI/XV valid from 22.06.2015 until 22.06.2020

MEMBERS OF EBA
LICENCE COMMITTEE

Donny
REGISTRAR GEN.
W. Khan



JOHN NETTING
EBA DIRECTOR GENERAL

John Netting

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CERTIFICATE

SRG Bangladesh LTD

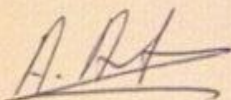
In recognition of its extraordinary achievements in quality management in the

ESQR'S QUALITY ACHIEVEMENTS AWARD 2013

in the

GOLD CATEGORY

With all honors, rights and privileges thereto pertaining. In testimony
and seal have been affixed this day, July 7, 2013, in London,



Executive Director



ESQR's Quality Achievements Award

SRG Bangladesh Ltd.

London 2013

24TH INTERNATIONAL QUALITY CROWN AWARD
B.I.D.-QC100 CONVENTION
LONDON 2012, UNITED KINGDOM



As Executive President and Vice President of BID, it is a privilege to present this

CERTIFICATE

to

**SRG Bangladesh Ltd.
(SRGB)**

in recognition of outstanding commitment
to Quality and Excellence,
which merits the

**INTERNATIONAL
QUALITY CROWN AWARD
LONDON 2012**

in the realm of Customer Satisfaction, Leadership, Innovation and Efficiency,
as established in the QC100 TQM model.

London, November 25, 2012

Dayle L. Fiddling
Dayle L. Fiddling
Vice President
BID Business Initiative Directions

Jose E. Prieto
Jose E. Prieto
President
BID Business Initiative Directions

B. I. D. BUSINESS INITIATIVE DIRECTIONS
General Yague, 11 • 28020 MADRID- SPAIN • T. +34 91 597 33 69 • www.bid-org.com



BID Business Initiative Directions
Principles of the QC100 Total Quality Management Model



Commitment of SRG Bangladesh Ltd (SRGB) to Quality

SRG Bangladesh Ltd (SRGB) accepts quality as a factor of development to become more competitive.

SRG Bangladesh Ltd (SRGB) is committed to publicizing this Quality Culture with its employees, suppliers, clients and the community, supported by the QC100 Total Quality Management Model, the principles of which are the following:

- 1** Quality is a consequence of valuing customer satisfaction and obtaining positive business results.
- 2** Meet the quality levels established in the company in accordance with the QC100 Points of Quality.
- 3** Encourage participation and teamwork for decision making.
- 4** Satisfy the needs of our clients and meet their expectations.
- 5** Provide human resources, both technical and economic, to achieve continuous improvement and respect for the environment.
- 6** Manage human resources in our company to achieve the maximum potential.
- 7** Make employees aware of the importance of concentration on the most profitable areas of activity, to achieve the best business results.

The achievement of these seven principles by SRG Bangladesh Ltd (SRGB) will foster improvement for clients, employees, suppliers and all of the other persons who make up the company.

London, November 25, 2012



M. SAIBUL HAQ
M. SAIBUL HAQ
General Manager, President/CEO
SRG Bangladesh Ltd (SRGB)

The criteria expressed in this document is the ideological support of the International Quality Crown Award, administered by B.I.D. Business Initiative Directions and endorsed by the QC100 Total Quality Management Model. General Yague, 11 • 28020 Madrid-Spain • T. +34 91 597 33 69 • www.bid-org.com

**SRG Bangladesh Ltd.
(SRGB)**

16th INTERNATIONAL STAR FOR LEADERSHIP IN QUALITY
B.I.D. - QC100 PARIS 2012 CONVENTION



Gold Category

CERTIFICATE in recognition of

**SRG Bangladesh Limited
(SRGB)**

received in Paris, in the year 2012

INTERNATIONAL STAR FOR LEADERSHIP IN QUALITY AWARD

for outstanding business achievements,
for perseverance and leadership
in excellence, and quality
in accordance with the QC100 Criteria

Paris, the 25th of June, 2012

Jose E. Prieto
President of Business Initiative Directions & CEO



B.I.D. - BUSINESS INITIATIVE DIRECTIONS
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B.I.D. Business Initiative Directions Principles of the QC100 Total Quality Management Model



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Paris, June 25, 2012

General Manager
SRG Bangladesh Limited (SRGB)

The criteria expressed in this document is the ideological support of the International Star for Leadership in Quality Award, administered by B.I.D. Business Initiative Directions and endorsed by the QC100 Total Quality Management Model.
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